

WEST WIND DOG TRAINING

CLASS POLICY – GROUP SESSIONS

(Please keep for your records and information, this is also available online at www.WestWindDogTraining.com)

GENERAL INFORMATION

Payment and registration is due by the Monday prior to class start. (Wednesday if this is for a clinic).

Please make checks payable to: Karen Peak or West Wind Dog Training.

You must be eighteen years or older to handle a dog in this class unless otherwise arranged.

All puppies must have had at least three sets of puppy inoculations to participate in class (puppies who have not had all three sets of boosters may not have their full immunity yet). If your puppy is four months (16 weeks) or older it **MUST** have a rabies certificate as well. Please bring proof of inoculations to the first class. If you do not have these records, call your veterinarian for a copy. All dogs must be current on all inoculations including “kennel cough” (Bordetella). Bring only the puppy/dog enrolled.

NOTE: I will not accept a rabies tag or county license as proof of rabies inoculation.

Class are held outdoors. **Wear appropriate clothing.** Heels, skirts, and clothing not allowing freedom of movement is **not** advised. I suggest sturdy footwear or good sneakers and long pants (shorts may be worn but be advised, you will be on your knees and nails can scratch bare legs). We will be doing lots of bending, kneeling and getting on the ground.

Behaved children are welcome to watch class but not participate unless special arrangements have been made with West Wind Dog Training. Should you bring children, bear in mind they probably will get bored. I suggest you bring a responsible person to watch them. I need your attention for class and will not have it if you are concentrating on your children.

Do **not** bring sick animals to class. If your dog has vomited, had diarrhea or a fever within twenty-four hours prior to class, do not bring it. All lessons are reviewed at the beginning of the next so you will get caught up.

Please do not allow your dog to approach other dogs. Though we want our dogs to socialize, not all dogs will be tolerant of a strange dog approaching. Keep your dog close to you and under control at all times. If your dog has aggression issues that you are unable to manage, a group class may not be the proper environment. Aggression and fear issues may need one-on-one intervention prior to enrolling in a group class. If you are unable to manage your dog in a manner safe for the other students, you may be removed from class without refund (see refund section).

CLASS RESCHEDULING

Should you have a question regarding weather and if class is being held and I have not called to inform you, call at least 30 minutes before class start (703)-730-8429.

The class schedule is also posted on the West Wind Dog Training website if you have questions about if there will be a class that week (ex: Holiday weeks). www.westwinddogtraining.com

If Prince William County Schools cancel due to weather, there will be NO class. The class cycle will continue until all classes are completed unless other arrangements are decided upon by the class as a majority which may or may not include a double session or a class on a day other than the regularly scheduled day.

Holidays will be posted on line and/or given in writing to the class at the beginning of the cycle.

GROUND FOR DISMISSAL FROM CLASS WITHOUT REFUND

You will be responsible for picking up after your dog. Bring plastic bags to pick up accidents. Continual failure to clean up after your dog will result in dismissal from the program and no refund of tuition.

Harsh treatment of dogs will **not** be tolerated. Should what the trainer considers harsh treatment occur, you will be warned. Continuance will result in removal from class without refund.

Dogs with potential behavioral problems that are a risk to the other students and dogs and a handler who continually fails to control such animal will result in immediate dismissal from class.

Do not bring another animal and leave it in your car. Even with windows open or in the shade, cars can heat up fast and your animal will suffer. If you do this, you will be immediately removed from class with NO REFUND. You may return the following class. Please bring only the dog/puppy enrolled in class.

During the warm weather you must bring water for your dog/puppy. Failure to do so will result in dismissal from that class only. If it happens a second time, you will be removed from the program. Health is very important and water needs to be brought especially during the warmer weather.

REFUND POLICY

Should your puppy/dog have a medical problem you may retake the sessions up to one year after the date of the class start – it is your responsibility to communicate with West Wind Dog Training. A letter from your veterinarian on letterhead must be provided stating the medical issue. If the vet feels that at no point will the dog be able to complete any training program within one year's time, you will be refunded for the classes missed. Females in heat will be allowed to retake missed classes within one year of class start. Failure to provide letter within ten business days of veterinary appointment to inform WWDT will negate refund.

If you have a medical condition, the same applies. WWDT needs a letter from your doctor explaining why you cannot continue training and will not be able to at any point in order to have refund of classes not attended applied. Letter must be received within ten days of notification by your doctor.

Refund will NOT include the \$10.00 allotted for the leash, collar and manual. This cost will be deducted from any refund (group classes only, clinics will not include a leash, collar and manual).